



December 12, 2008

Dear Club Member:

The calendar year 2008 is coming to a close, and we want to take this opportunity to inform you of an exciting new development which will take place as we head into the new year. Due to the many requests made by North American club members, effective December 22, 2008, Märklin, Inc. in New Berlin, Wisconsin will resume handling the administration of North American memberships in the Märklin Insider, Trix Profi and 1 FC Clubs.

The management at our parent company, Märklin GmbH, feels it is important you know they listened to the thoughtful and constructive feedback they received from members regarding the club operations, and hope this change will further demonstrate Märklin's commitment to servicing the North American market.

North American Club Team

The staff at Märklin, Inc. is very happy to have the North American club members back in the fold. Brenda Hensleigh, Marketing Coordinator will coordinate the mailings from New Berlin beginning with issue #1/2009, and will work with the Club staff in Germany to insure you receive all of the benefits of your membership. Michelle Gurski, Club Coordinator will work part-time, handling the day-to-day functions of the club, which include processing new memberships, renewals, order forms for Insider items and assisting club members with customer service issues relating to the club. Jeff Stimson, Information Support Manager will provide product and spare parts support. Dr. Tom Catherall, Digital Consultant and editor of the *Märklin Digital Newsletter*, will continue providing technical and digital support.

New Memberships & Renewals

As part of the transition it was planned that Märklin, Inc. would send renewal notices to members who are currently due to renew. However, the renewal notices were inadvertently sent out by the service company in Germany. If you recently sent your renewal fees to the Club in Germany, please be assured we are in constant communication and your renewal will be transferred to us. If you have not yet sent in your renewal, please mail it directly to Märklin, Inc. at the address below, or renew online using our secure renewal page at **www.marklin.com/renewal**. Going forward, we will send renewal notices two months prior to the renewal date and payment can be made with a credit card or personal check.

If you have any friends or family members who would like to join the club, they can easily enroll online at **www.marklin.com** or **www.trixtrains.com**, or call us at the toll-free phone number below.

North American Club Contact Information

Club mailing address: Märklin, Inc.
PO Box 510559
New Berlin WI 53151-0559

Club e-mail: club@marklin.com
Club phone: 800-321-8811 (weekdays 9am – 5pm CT)
Club fax: 262-784-1095

Dr. Tom Catherall phone: 801-367-1042 (weekdays 9am – 5pm MT)
e-mail: tom@marklin.com

Walthers, Our Distributor Partner

In early 2008, Märklin GmbH announced that the Walthers company in Milwaukee, Wisconsin would be the new exclusive distributor for Märklin and Trix products in North America. The transition took place in May, and Walthers is stocking the complete Märklin and Trix product lines and spare parts for distribution to your authorized Märklin dealer. Ken Brzenk, Märklin, Inc.'s longtime Service Manager transferred to Walthers where he is performing both warranty and retail repairs. You can contact Ken at Walthers via e-mail kenb@walthers.com or phone **414-918-7304**. We encourage you to visit Walthers' website www.walthers.com to see what's new from Märklin and Trix.

Märklin's 150th Anniversary

In celebration of Märklin's 150th anniversary in 2009, there will be many exciting new products to commemorate this milestone in the company's history. In addition, a trip to Göppingen, home of Märklin, is being organized for club members by Märklin, Inc. in collaboration with Naperville Travel, to attend the anniversary celebration, which is scheduled for September 19 & 20, 2009. Watch your club mailings for more information.

Now that winter is upon us and it's time to come inside and play with trains, we want you to know we are here to help you get the most from your model railroading hobby. Please don't hesitate to e-mail or call us with your questions.

We wish you and your family a wonderful holiday season.

Best regards,

A handwritten signature in blue ink that reads "Brenda Hensleigh". The signature is written in a cursive, flowing style.

Brenda Hensleigh
Marketing Coordinator